



Hays County Bail Bond Board Complaint Form

Complaints against a bonding company can be made by submitting a complaint form to the Secretary of the Hays County Bail Bond Board. All sworn complaints involving violations of the Hays County Bail Bond Board Rules and Regulations, as well as any violation of the Texas Occupations Code, Chapter 1704 will be investigated. Please complete the attached documents and submit the original to:

**Lt. John Saenz, Secretary
Hays County Bail Bond Board
c/o Bail Bond Board Complaints
1307 Umland Road
San Marcos, Texas 78666**

If you have any additional questions concerning the complaint process you may contact staff support, Lt. John Saenz at (512) 393-7843.

COMPLAINT

NO. _____ HAYS COUNTY BAIL BOND BOARD

TO BE COMPLETED BY THE COMPLAINANT:

COMPLAINANT'S NAME AND/OR FIRM NAME:

ADDRESS _____

PHONE NUMBER: _____

TO BE COMPLETED BY THE SECRETARY OF THE BAIL BOND BOARD:

COMPLAINT RECEIVED ON _____, 20____.

SECRETARY, HAYS CO. BAIL BOND BOARD

COMPLAINT DELIVERED TO THE DISTRICT ATTORNEY ON _____

**COMPLAINT MAILED TO BONDSMAN (OR OTHER PARTY) BY CERTIFIED
MAIL, RETURN RECEIPT REQUESTED CERTIFICATE NUMBER**

ON: _____, 20____.

SECRETARY, HAYS CO. BAIL BOND BOARD

COMPLAINT

STATE OF TEXAS

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COUNTY of HAYS

_____, HEREINAFTER called COMPLAINANT, being duly sworn,
on his oath deposes and says that:

BONDSMAN / OTHER PARTY (NAME) _____

ADDRESS _____

PHONE NUMBER _____

(Please explain your complaint in detail, giving names, dates and locations of the actions which
violate the occupations code or the Local Rules. Attach additional pages if needed.)

SIGNED _____, COMPLAINANT

SUBSCRIBED AND SWORN TO BEFORE ME ON _____, 20____.

NOTARY PUBLIC, STATE OF TEXAS